

## PRIVACY STATEMENT

Confianz respects and values the security and confidentiality of your personal data. Moreover, Confianz respects the laws on privacy protection and data protection and security, including the European Privacy Regulation General Data Protection Regulation (AVG). This means that under all circumstances:

- process personal data in accordance with the purpose for which it is provided and that these purposes and types of personal data are described in our privacy statement;
- Limit the processing of your personal data to the minimum data required for the purposes for which it is processed;
- To seek your explicit consent if we need it to process your personal data;
- have taken the necessary technical and organizational measures to ensure the security of your personal data;
- Do not communicate personal information to other parties unless necessary to accomplish the purposes for which it is provided;
- be aware of your rights regarding personal data, try to inform you of these rights and respect them.

We hope that the policies as set forth here will give you a better understanding of the type of information Confianz collects, how Confianz uses and protects it, and the companies to which Confianz may communicate that information.

### WHY DO WE PROCESS PERSONAL DATA?

Your personal data are processed by Confianz for the following purposes and legal bases:

- execute an agreement;
- To send newsletters, invitations and other communications;
- To comply with legal requirements or to fulfill requests from competent authorities.

Through its websites, Confianz collects only that personally identifiable information about you (such as your name, address, telephone number or e-mail address) that you provide to us yourself (for example, through an agreement, contact, registration, enrollment or survey). If there is certain information that you do not wish to communicate to us, you are under no obligation to do so. We may store, process and share personal data with our subsidiaries worldwide to better understand your needs and to understand how to improve our services. We never communicate personal data to other parties with whom we do not have a processing agreement. With these parties (processors), we document in such agreements the necessary measures to ensure the protection of your personal data. We will not disclose the provided data to third parties unless required and authorized by law. We may also share personal data with third parties if you authorize us to do so. You have the right to withdraw this consent at any time.

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### AUTOMATIC COLLECTION OF INFORMATION THAT IS NOT PERSONALLY IDENTIFIABLE

When you visit our Web pages, we may automatically collect (i.e., not by registration) information that is not personally identifiable (e.g., type of Internet browser and operating system used, domain name of the Web site you were at before visiting our site, number of visits, average time spent on the Web site, pages viewed). We may use and share this information with our subsidiaries worldwide to measure the use of our website and improve

the content. This data is not passed on to third parties.

#### COOKIES

When you visit our Web site, we may place certain information, such as cookies, on your computer so that we can automatically recognize you the next time you visit our Web site. Cookies can help you and us in many ways. For example, they can allow us to customize a Web site to better suit your needs, or store your password so you don't have to enter it each time you visit. If you do not want to be recognized, you should set your Internet browser to automatically delete cookies from your computer's hard drive, so that cookies are blocked or you receive a warning before a cookie is stored. Our website remains accessible even if you do not accept cookies.

#### STORAGE PERIOD

Confianz will not retain your personal data longer than necessary for the purposes for which it was provided or in accordance with legal requirements.

#### DATA SECURITY

We have taken appropriate technical and organizational measures to protect your personal data from illegal processing. In other words, we have taken measures that include the following:

- Anyone who may access your data on behalf of Confianz is required to respect confidentiality;
- All of our systems have a username and password policy;
- We pseudonymize and encrypt personal data when warranted;
- We make backups of personal data so that it can be restored in case of a physical or technical incident;
- We regularly test and evaluate our measures;
- Our employees are informed about the importance of protecting personal data.

#### YOUR RIGHTS REGARDING YOUR DATA

You may access and correct or delete the personal data provided by us. You are free at any time to access, correct or delete the personal data you have provided.

correction or deletion by sending an e-mail to [info@confianz.be](mailto:info@confianz.be) stating the previously communicated data and the desired modification or deletion or by writing to: Confianz , for the attention of the Privacy Team, Turnhoutsebaan 129-131, 2970 Schilde.

You may object to the processing of your personal data or any part of it by us or any of our employees. You may also request that the data provided be transferred to yourself or another party. We may ask you to establish your legitimacy before we carry out the above requests.

#### COMPLAINTS

If you have a complaint about the processing of your personal data, please contact us directly. You can always file a complaint with the GBA, the supervisory authority for privacy protection.

#### CHANGES TO PRIVACY STATEMENT

Confianz may make changes to its privacy statement at any time. We always announce changes on our website

#### LINKS TO OTHER WEBSITES

The Confianz website contains links to other websites. Confianz is not responsible for privacy protection practices or the content of these websites.